

## **Eastern Washington University Department of Dental Hygiene**

### **Patient Bill of Rights**

The Department of Dental Hygiene at Eastern Washington University is a teaching institution dedicated to the education of future dental hygienists. As a patient of our facility, you have certain rights, and also certain responsibilities. Below we have outlined some of these rights and responsibilities.

#### **Your rights as a patient are:**

1. To receive compassionate care in a safe environment.
2. to be treated with respect, courtesy, and dignity, regardless of your age, gender, national origin, religion, sexual orientation, gender identity or disabilities.
3. To have personal health information held confidential, and privacy maintained.
4. To be informed of your dental hygiene treatment needs, progress of treatment, and any changes in treatment conditions.
5. To be informed of length of appointments and fees before treatment is performed.
6. To be encouraged to seek alternative treatments, referrals, and second opinions when necessary.
7. To access your dental hygiene clinical treatment records.
8. To refuse treatment.
9. To treatment provided at the Standard of Care as outlined by the American Dental Hygiene Association Standards of Clinical Practice

#### **Your responsibilities as a patient are:**

1. to provide complete personal information including your full name, address, telephone number, date of birth, Social Security number, insurance carrier or Provider One number, employer, emergency contact person, a photo of yourself, and other pertinent information for treatment and billing purposes.
2. To provide complete and accurate information about your health and medical history, including present conditions, past illnesses, hospital stays, medications, vitamins, herbal products, and any other information pertaining to your health, including perceived health risks.
3. To ask questions when you do not understand information or instructions.
4. To actively participate in your dental hygiene care.
5. To treat all department faculty, staff, students, other patients, and visitors with courtesy and respect, and abide by all department rules and safety regulations.
6. To pay your bill at the time of treatment.
7. To keep your schedule appointment, be on time, and call your dental care provider if you cannot keep your appointment.
8. To have a private practice dentist or a referral is provided by our clinic because we cannot provide comprehensive care

## References

- Johns Hopkins Medicine. (October, 2012). *Patient Bill of Rights and Responsibilities* from The Johns Hopkins Hospital [pdf]. Retrieved from [http://www.hopkinsmedicine.org/the\\_johns\\_hopkins\\_hospital/\\_docs/bill\\_of\\_rights.pdf](http://www.hopkinsmedicine.org/the_johns_hopkins_hospital/_docs/bill_of_rights.pdf)
- Kimbrough-Walls, V. & Lautar, C. (2011). *Ethics, Jurisprudence and Practice Management in Dental Hygiene (3rd Ed.)*. Pearson HE, Inc. New York, New York